

**'Together we're Planning Preparing and Sharing'**

**Thursday 31<sup>st</sup> January 2019**

**TK Maxx, 50 Clarendon Road, Watford, WD17 1TX**

<b>Time</b>	<b>Topics</b>
09:00 - 09:30	<ul style="list-style-type: none"><li>● Arrive – Tea &amp; Coffee/Breakfast</li><li>● Welcome &amp; Introductions</li></ul>
09:30 – 10:00	<p style="text-align: center;"><b>Session 1 - RBCA Domestics</b></p> <ul style="list-style-type: none"><li>● Members Directory Update &amp; GDPR</li><li>● RBCA Website Members Area</li><li>● Whatsapp Group</li><li>● Conference Call Line</li><li>● Group Constitution</li><li>● Vacancies</li></ul> <p style="text-align: center;"><b>RBCA Chair and Treasurer</b></p>
10:00 – 11:00	<p style="text-align: center;"><b>Session 2 - National Threat Level &amp; Crowded Places</b></p> <ul style="list-style-type: none"><li>● Introduction from the new NaCTSO Team</li><li>● Current threat overview</li><li>● Strategy for 2019</li><li>● How we can help and support</li></ul> <p style="text-align: center;"><b>NaCTSO Leadership Team</b></p>
11:00 – 12:30	<p style="text-align: center;"><b>Session 3 - Retail Horizon Scan 2019/20</b></p> <ul style="list-style-type: none"><li>● What threats do we face in in Retail Resilience?</li><li>● What is the impact of associated to those risks?</li><li>● What are our plans to mitigate them?</li><li>● Can we collaborate on ideas &amp; solutions?</li><li>● Member Survey – Next Steps</li></ul> <p style="text-align: center;"><b>Group Exercise</b></p>
<b>12:30 – 13:00</b>	<p style="text-align: center;"><b>Lunch &amp; Networking</b></p>
13:00 - 14:00	<p style="text-align: center;"><b>Session 4 - BREXIT</b></p> <ul style="list-style-type: none"><li>● What do we know so far?</li><li>● What vehicles are we using within our organisations to track/monitor the situation?</li><li>● What proactive steps have we taken within our organisations?</li><li>● Impact of Brexit/no Brexit on Organisational Resilience in the retail sector?</li><li>● Can we collaborate on ideas &amp; solutions?</li></ul> <p style="text-align: center;"><b>Group Exercise</b></p>
14:00 – 15:00	<p style="text-align: center;"><b>Session 5 - Business Continuity Programme Measurement</b></p> <ul style="list-style-type: none"><li>● How do members govern/track their BC Programmes?</li><li>● How is Plan Preparedness measured?</li><li>● How are incidents followed up i.e Formal PIR?</li><li>● How is Return on Investment demonstrated for the BC function (ROI)?</li></ul> <p style="text-align: center;"><b>Group Exercise</b></p>
15:00 – 15:30	<p style="text-align: center;"><b>Session 6 - Question Time</b></p> <ul style="list-style-type: none"><li>● Open session for member Q&amp;A</li></ul> <p style="text-align: center;"><b>Group Exercise</b></p>
15:30 – 16:00	<p style="text-align: center;"><b>AOB &amp; Close</b></p> <ul style="list-style-type: none"><li>● Next meeting agenda &amp; venue</li></ul>